# We care about the quality of home health care.

## How does your local home health agency compare?

Find this information and much more at www.medicare.gov.

	City	Patients who get better at bathing	Patients who get better at walking or moving around	Patients who get better at taking their medicines correctly (by mouth)
Vermont State Average		56%	31%	32%
Addison County Home Health & Hospice Inc	Middlebury	52%	26%	22%
Bennington Area Home Health	Bennington	47%	24%	20%
Caledonia Home Health Care	Saint Johnsbury	54%	31%	29%
Central Vermont Home Health & Hospice	Barre	61%	38%	40%
Franklin County HHA	St Albans	50%	30%	29%
Lamoille Home Health & Hospice	Morrisville	69%	35%	30%
Manchester Health Services	Manchester Center	54%	32%	28%
Orleans Essex VNA & Hospice	Newport	52%	36%	35%
Rutland Area VNA	Rutland	51%	28%	32%
Visiting Nurse Association	Colchester	55%	30%	30%
VNA of VT & NH	White River Junction	60%	31%	38%

Actual data from home health agencies (rounded) in alphabetical order. All home health agencies may not be listed. Look at "Home Health Compare" at www.medicare.gov on the web for a complete list of Medicare-certified home health agencies in your area.

The Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services, believes that one way to improve the quality of care is to provide quality measures you can use to compare home health agencies.

### What is home health care?

Home health care is provided when you have a medical need for skilled nursing care and other services, like physical and occupational therapy, speech-language therapy, and medical social services provided by a variety of skilled health care professionals at home. Home health care may help you reach and keep your best physical, mental, and social well-being.

### Why is this information important?

Quality measures, along with other information, can help you make decisions about home health care. The quality measures chosen by CMS give you an idea of the quality of care given by each agency. These measures were chosen because they relate to activities that are important to help you continue to live at home.

#### More information?

CMS has more quality measures and other information to help you make decisions about home health care. Look at "Home Health Compare" at www.medicare.gov on the web, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also talk to your doctor or ask friends about their home health experiences.

CMS and Northeast Health Care Quality Foundation (Vermont's Quality Improvement Organization) are committed to work together with consumers, those who act on their behalf, the home health industry, and the State of Vermont to improve the quality of care for home health care patients.





1-800-MEDICARE

www.medicare.gov

Helping you help yourself.